

For Immediate Release

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## **ConnexALL® and CHLC recognized for Public Sector Good Practices by Deloitte**

On May 29, 2009, Deloitte Portugal and Diário Económico awarded the Central Lisbon Hospital Centre (Centro Hospitalar Lisboa Central – CHLC) first place in the “Improvement in Health Procedures” category of their 7<sup>th</sup> annual Good Practices in the Public Sector Awards for the Integrated Communication System for Healthcare Teams project (Sistema Integrado de Comunicação de Equipes de Saúde – SICES).

The SICES project revolved around implementing ConnexALL, the world's leading performance communications platform, to improve communications, response times, and management of resources across three of the hospitals that make up CHLC:

- Hospital de Santa Marta – Installed ConnexALL in their Cardiothoracic Surgery and Cardiovascular wards, including the ICU.
- Hospital de S. José – Installed ConnexALL in the Central Operating Ward, Emergency Department, and Organ Harvest & Transplant Coordination Office. They also used ConnexALL to coordinate Outpatient and Porter services.
- Hospital Dona Estefânia – Installed ConnexALL in the Paediatric Operating ward.

In addition, the Hospital de Santo António dos Capuchos is currently in the process of installing ConnexALL across the majority of departments and services, which will be completed as of July 1, 2009.

In the eight months of 2008 that ConnexALL was up and running, CHLC realized substantial savings, including:

- €96,000 (\$130,000 US; \$150,000 CDN) through more efficient responses to requests in OR procedures
- €131,600 (\$180,000 US; \$205,000 CDN) through simplified communications across the hospitals.

In addition to financial savings, CHLC also saw increased patient comfort and satisfaction, and improved teamwork through faster and simpler communications, all of which improved staff morale.

“We’re delighted to be recognized in this fashion,” said David Tavares, CEO of ConnexALL. “Implementing this project with the staff at CHLC was a pleasure, and we’re very happy with the results that they have been able to achieve in such a short time, and with the recognition from Deloitte.”

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**About ConnexALL:** For organizations that understand the power of information immediacy to create highly effective workflows, ConnexALL delivers the world's leading performance communications platform.

**About CHLC:** A central hospital, with university teaching and post-graduate training, CHLC has been recognized for its clinical excellence, effectiveness and efficiency.

**About the awards:** The 7<sup>th</sup> annual Good Practices Awards in the Public Sector, sponsored by Deloitte & Diário Económico are designed to recognize public entities that develop innovative projects and who can demonstrate improved resources management and quality of service.